



VILLA BORDONI TERMS & CANCELLATION POLICY

- ALL RESERVATIONS MUST BE GUARANTEED BY A CREDIT CARD, AND WILL NOT BE CONSIDERED CONFIRMED UNTIL A VALID CREDIT CARD HAS BEEN PROVIDED THROUGH OUR SECURE ONLINE FORM.
- ALL RESERVATION REQUESTS MUST BE MADE IN WRITTEN FORM, EITHER BY E-MAIL OR FAX. THE SAME APPLIES TO ANY MODIFICATIONS / CANCELLATIONS MADE TO CONFIRMED RESERVATIONS.
- FOR STAYS OF 1 OR 2 NIGHTS, NO PENALTY WILL APPLY IF THE RESERVATION IS CANCELLED MORE THAN 21 DAYS BEFORE THE CHECK-IN DATE. IF CANCELLED WITHIN THE 21 DAY PERIOD, OR IN THE CASE OF NO-SHOW, THE HOTEL WILL CHARGE THE FULL AMOUNT FROM THE PROVIDED CREDIT CARD IN THE FORM OF DAMAGES.
- FOR STAYS LONGER THAN TWO NIGHTS, A DEPOSIT EQUIVALENT TO 30% OF THE TOTAL ACCOMMODATION COST WILL BE CHARGED UPON CONFIRMATION OF THE RESERVATION. CANCELLATIONS MADE MORE THAN 45 DAYS BEFORE THE CHECK-IN DATE WILL BEAR NO PENALTY; IF THE RESERVATION IS CANCELLED BETWEEN 45 AND 21 DAYS PRIOR TO THE CHECK-IN DATE, THE DEPOSIT WILL BE RETAINED BY THE HOTEL IN THE FORM OF DAMAGES; IF CANCELLED LESS THAN 21 DAYS PRIOR TO THE CHECK-IN DATE, OR IN THE CASE OF NO-SHOW, THE PENALTY WILL BE EQUAL TO 70% OF THE TOTAL ACCOMMODATION VALUE.
- PARTIAL CANCELLATIONS ARE SUBJECT TO THE ABOVE RULES AND WILL BE CONSIDERED IN THE CONTEXT OF THE ENTIRE RESERVATION. PENALTIES WILL, HOWEVER, BE CALCULATED ON THE EFFECTIVE CANCELLATION VALUE ONLY.
- WHEN TWO OR MORE ROOMS ARE BOOKED, THE TOTAL NUMBER OF NIGHTS CONSIDERED IN CASE OF CANCELLATION WILL BE THE TOTAL NUMBER OF ROOM NIGHTS.

THE HOTEL STRONGLY RECOMMENDS THAT CLIENTS AVAIL THEMSELVES OF TRAVEL INSURANCE IN ORDER TO BE COVERED IN CASE OF UNFORESEEN EVENTS THAT LEAD TO LAST-MINUTE CANCELLATIONS.

IMPORTANT: ALL CREDIT CARD SUBMISSIONS MUST BE MADE THROUGH OUR SECURE ONLINE FORM, WHICH CAN BE FOUND AT THIS ADDRESS: [HTTP://WWW.VILLABORDONI.COM/PAYMENTS.HTML](http://www.villabordonni.com/payments.html)

BLOCK BOOKINGS

IN THE CASE OF RESERVATIONS INVOLVING 3 OR MORE ROOMS, OR FOR RESERVATION INVOLVING THE ENTIRE VILLA, A 50% DEPOSIT IS REQUIRED UPON CONFIRMATION BY THE HOTEL. CANCELLATIONS MAY BE MADE WITH NO PENALTY UP TO 6 MONTHS BEFORE THE RESERVATION DATE, AFTER WHICH THE FOLLOWING PENALTIES APPLY:

BETWEEN 190 AND 151 DAYS PRIOR TO RESERVATION DATE: 10% OF THE TOTAL RESERVATION VALUE IS RETAINED

BETWEEN 150 AND 121 DAYS: 20% OF THE TOTAL

BETWEEN 120 AND 91 DAYS: 30% OF THE TOTAL

BETWEEN 90 AND 61 DAYS: 40% OF THE TOTAL

BETWEEN 60 AND 31 DAYS: 50% OF THE TOTAL

30 DAYS OR LESS: 100% OF THE TOTAL

ALL BLOCK BOOKINGS BEAR A COMPULSORY HALF-BOARD SUPPLEMENT OF 45 EUROS PER PERSON PER DAY; THIS SUPPLEMENT IS REDUCED TO EURO 12 PER PERSON PER DAY FOR CHILDREN BETWEEN AGES 2 AND 12. "VILLA & STAFF" RESERVATIONS ALSO BEAR A HALF-BOARD SUPPLEMENT, FOR A MINIMUM OF 900 EUROS PER DAY (FOR UP TO 20 PEOPLE), OR 45 EUROS PER PERSON PER DAY.

ALL DEPOSIT REFUNDS WILL BEAR A CHARGE EQUIVALENT TO 3% OF THEIR VALUE, TO ACCOUNT FOR BANKING AND ADMINISTRATIVE CHARGES.

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